

RESPONSE 4

The discussion paper

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The discussion paper has a number of valid points, however as a registered training organisation who has provided over 100 courses under the Skills for the Future voucher program we were disappointed to see that the list of skills shortages did not include Business Administration of Financial Services. These skills are fundamental to all Businesses in Australia. The need for well trained Administrative staff is an important issue for most organisations. As well as being an RTO we have a recruitment agency. We have more vacancies for people with administrative skills that we can fill. The skills shortage identifies such shortage as High School Teachers, Nurses and Accountants. All these occupations require a University Degree. Many people particularly from those identified by the discussion paper, will not have the self confidence, basic skills and understanding or indeed motivation to take on such a course. Whilst it is an excellent idea that training be offered to higher standard than Certificate II we do need to be realistic in what can be achieved.

In the last Year we have trained over 100 people, and have been successful in placing more than 60% in a work situation. These people are now contributing to solving the shortage and are gaining in confidence and skills in the workplace.

We urge you to reconsider the list of shortages.

College Administrator
Phoenix Business College

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