

Submission received by email from: Gavin Moodie

Dear Mr Baird

Thank you for this opportunity to respond to the issues paper for the review of the *Education Services for Overseas Students Act 2000* (Cth).

I recommend that the Australian Government establish a national ombuds for students with an office in at least each State. The ombuds should be clearly independent of providers and it should be established in a way that assures students that their academic and immigration standing would not be risked by appealing a decision made by their provider. Some institutions argue that an external appeals mechanism is expensive and not justified by the few external appeals against institutions' decisions that are successful. But special measures are needed to restore and maintain confidence in Australian education by students who are particularly vulnerable.

I look forward to the outcome of the review.

Yours sincerely

Gavin Moodie