

## **DISABILITY EMPLOYMENT SERVICES TRANSITION QUESTIONS AND ANSWERS**

Detailed information about the transition of participants (including the fee arrangements) from DEN and VRS is available in Annexure D of the Disability Employment Services Deed 2010–2012.

A Transition Reference Document has been developed to assist providers during the transition to the new Disability Employment Services. This document will be made available at the [Transition website](#) shortly.

These transition Questions and Answers are categorised into the following areas:

- Participant movement
- Fees

### **PARTICIPANT MOVEMENT**

#### **Question**

What will the DEN and VRS Participant's employment benchmark be after transition?

#### **Answer**

Employment benchmarks for transitioning DEN/VRS Participants:

- DEN Capped will be transitioned with an employment benchmark of 8 hours
- DEN Uncapped will be transitioned with an employment benchmark of 15 hours
- VRS Participants will be transitioned with their current VRS employment benchmark

After 1 March 2010, the employment benchmark may be reset if the Participant's Job Capacity Assessment is reviewed.

#### **Question**

I currently assist both DEN and VRS participants. How many of these participants will transition into Program A and how many into Program B?

#### **Answer**

All VRS participants will transition to Program A and all DEN (capped and uncapped) participants will transition to Program B.

#### **Question**

What will happen to people currently on Intermittent Support? Will they transfer into Flexible Ongoing Support in the new contract?

#### **Answer**

Capped and Uncapped DEN participants receiving Intermittent Support at the time of transition will transition into Flexible Ongoing Support in Program B, while VRS participants receiving Intermittent Support at time of transition will transition into Flexible Ongoing Support in Program A.

#### **Question**

For existing participants in the DEN Employment Assistance Phase and Vocational Rehabilitation Services, will they restart as a day one participant at transition or do they continue at the month they were in the previous model?

#### **Answer**

They will continue at the month they were in previously. The proposed approach is that all current participants will transition at the existing 'time in program' and not be converted to day One participants.

**Question**

If a provider did not accept the ITT offer what happened to the participants?

**Answer**

Where a provider does not accept an ITT that provider's case load will be allocated to an alternative provider in that area?

**Question**

We have a number of clients who entered our program as Employment in Jeopardy who have since moved into maintenance phase as they required ongoing support to maintain their employment. The Disability Employment Services Funding Deed 2010-2012 says that Employment in Jeopardy participants are not eligible for Ongoing Support fees. Can you please clarify what will happen with these participants on transition?

**Answer**

A participant who originally commenced in DEN as an Employment in Jeopardy and subsequently entered the DEN maintenance phase (after the completion of a DMI) will be transitioned to a Disability Employment Services Ongoing Support level based on their DMI funding level.

DEN participants who are receiving Employment in Jeopardy assistance at time of transition (i.e. who have not been moved into maintenance phase) will transfer into DES as a Job in Jeopardy participant.

If a Job in Jeopardy participant in Disability Employment Services requires Ongoing Support to retain their employment, access to ongoing support will be determined by an Ongoing Support Assessment.

Note: Employment in Jeopardy will be known as Job In Jeopardy in DES.

**Question**

How has DEEWR consulted with the sector on how the transition to Disability Employment Services will be managed?

**Answer**

A Transition Reference Group, including the peak disability employment bodies and nominated provider representatives, was established to provide advice about transition issues and documentation. This Reference Group was consulted on the development of a Transition Reference Document which is the primary resource for providers on the transition arrangements. This document will be available from the [Transition website](#) shortly.

**FEES**

**Question**

In terms of transition arrangements, if providers have current participants who have achieved a 26 week outcome and are moving on to Ongoing Support, when will their first quarterly payment be made?

**Answer**

Providers who have current participants who have achieved a 26 week outcome and are moving on to Ongoing Support will be paid pro-rata of the first High or Moderate Ongoing Support fee on the 4 week or 13 week anniversary of their 26 week outcome after transition. The pro-rata amount will be calculated as the proportion of the number of days between the date of transition and the fee anniversary date; as a proportion of the full 4 or 13 week payment period.

**Question**

Transition – What fees will be available for DEN clients currently in the unfunded employment assistance phase transitioning across to DES?

**Answer**

Once a participant has transitioned across to DES, they will attract all DES fees.

**Question**

If a participant is part way through a 26 week employment outcome at transition when can that outcome be claimed?

**Answer**

When it falls due. Outcomes for participants progressing to a 26 Week Outcome at transition will be honoured under the current DEN/VRS contracts.