



Australian Government



# Help for workers who have recently lost their jobs in the automotive manufacturing industry

If you have been made redundant from the automotive manufacturing industry, specialised assistance is available for you through the Automotive Industry Structural Adjustment Program.

To receive immediate access to intensive employment services, register with a Job Services Australia provider.

## Where to start

### 1. Choose a Job Services Australia provider near you

To find your nearest Job Services Australia provider, call **13 17 64** or visit [deewr.gov.au/jobservicesaustralia](http://deewr.gov.au/jobservicesaustralia).

### 2. Meet with your Job Services Australia provider

Your Job Services Australia provider will assess your circumstances in detail and provide you with intensive support services.

## Help you can get

Your Job Services Australia provider will draw up a personalised Employment Pathway Plan to help you find another job as quickly as possible. This could include:

- help with your résumé and job applications, interview skills and presentation techniques
- advice on searching for a job, various career options and employment programs
- information about job vacancies and access to job search facilities offered by Centrelink and Job Services Australia providers, including JobSearch—[jobsearch.gov.au](http://jobsearch.gov.au), one of Australia's largest and most popular job internet sites
- referral and placement into employment
- a comprehensive skills assessment
- skills development and training relevant to the needs of your local labour market and identified job opportunities
- referral to education or training opportunities including the Productivity Places Program, the Language, Literacy and Numeracy Program, or the Adult Migrant English Program
- help to gain licences, certificates or other qualifications
- work experience opportunities.

Your Job Services Australia provider will meet with you regularly to review your Employment Pathway Plan. They will also have access to an Employment Pathway Fund, which can be used for training, equipment and employment subsidies.

Your Job Services Australia provider can also provide funding for industry-specific training for groups of automotive manufacturing workers to be trained for job opportunities with another employer.

You are eligible for this assistance for six months after being made redundant.

## Productivity Places Program

You may also be able to access training at Certificate III level and above, across a wide range of industries and occupations where job opportunities exist.

For more information contact your local Job Services Australia provider or visit [productivityplaces.deewr.gov.au](http://productivityplaces.deewr.gov.au).

## Specialised help

### Help to manage your finances

Centrelink offers free, unbiased financial advice about your redundancy package and Government assistance.

Please note: eligibility for income support will depend on your personal circumstances, including your income and assets. If you are eligible for income support, it may not be available for a period of time, depending on leave or redundancy payments made to you.

For information call Centrelink on **13 24 90** or visit [centrelink.gov.au](http://centrelink.gov.au).

### Special Child Care Benefit

If, due to your redundancy, you are having difficulty meeting child care costs, you may be eligible for the Special Child Care Benefit. For more information contact the Family Assistance Office on **13 61 50**.

## General Employee Entitlements and Redundancy Scheme

If you lose your job because your employer has entered bankruptcy or liquidation, and there are insufficient funds available to pay your outstanding entitlements, you may be able to gain assistance under the General Employee Entitlements and Redundancy Scheme (GEERS).

For more information call the GEERS Hotline on **1300 135 040** or visit [deewr.gov.au/geers](https://deewr.gov.au/geers).

## Securing Apprenticeships Program

If you are an apprentice or trainee who has been laid off, the Securing Apprenticeships program can help you stay connected to the workforce so you can complete your training.

The Securing Apprenticeships wage subsidy is available to employers, including group training organisations, who recommence an eligible apprentice or trainee.

For more information call the Australian Apprenticeships referral line on **13 38 73** or visit [australianapprenticeships.gov.au](https://australianapprenticeships.gov.au).

## Redundancy entitlements

If you have been made redundant and believe you have not received the entitlements you are owed, contact Fair Work Australia.

Fair Work Australia will help you recover your outstanding entitlements.

You can call Fair Work Australia Help Line on **1300 724 200**.

## Your obligations

If you receive Newstart, Youth Allowance or Parenting Payment and have participation requirements, you will need to look for work and take part in activities that will help you find a job.

Your Job Services Australia provider will consider your personal circumstances and negotiate suitable activities which will be included in your Employment Pathway Plan.

If you are unable to take part in activities you should discuss this with your Job Services Australia provider. If you fail to undertake your agreed activities this may affect your income support payments.

## Your right to privacy

Your personal information is protected by the *Privacy Act 1988* and information about you may also be protected by the *Social Security (Administration) Act 1999* (for example, if you are receiving income support). Your information may be shared between Job Services Australia providers, the Department of Education, Employment and Workplace Relations (DEEWR), Centrelink and other Australian Government departments and agencies, which enables the organisations to provide you with the most appropriate services to meet your needs.

For more information about your privacy, ask your Job Services Australia provider, DEEWR or visit [privacy.gov.au](https://privacy.gov.au).

## Our guarantee of service to you

### Service Guarantee

You will receive ongoing personalised employment services provided by your Job Services Australia provider. These services will be sensitive to your circumstances and background. To view all Service Guarantees visit [deewr.gov.au/jobsservicesaustralia](https://deewr.gov.au/jobsservicesaustralia).

### Code of Practice

Job Services Australia providers are contracted to deliver Australian Government funded employment services and have agreed and are committed to observe the Employment Services Code of Practice. To view the Code of Practice visit [deewr.gov.au/jobsservicesaustralia](https://deewr.gov.au/jobsservicesaustralia).

## For more information

Call **13 17 64** or visit [deewr.gov.au/jobsservicesaustralia](https://deewr.gov.au/jobsservicesaustralia).

Call Centrelink on **13 28 50** or visit [centrelink.gov.au](https://centrelink.gov.au).

For advice on coping with redundancy, visit [Beyond Blue at beyondblue.org.au](https://beyondblue.org.au).