



Where can I find a child care service that meets my needs?

What is mychild.gov.au?

The mychild website is a virtual children's hub for parents and carers which provides access to important early learning, child care and parenting support information in one convenient location. Parents can also use the site to search for information on Child Care Benefit approved services.

What information can I find on mychild.gov.au?

The mychild website contains a searchable database of all Child Care Benefit approved services, including information on:

- types of care (for example, Long Day Care, Family Day Care, Occasional Care and In-Home Care)
- the location of child care services including an interactive map and contact details
- possible vacancies
- fee information where provided by child care services
- additional information on education programs, meals and other services provided.

What is the Child Care Access Hotline?

Parents can also search for child care through the Australian Government Child Care Access Hotline.

What can I find out through the Child Care Access Hotline?

You can call the Child Care Access Hotline for information on:

- types of care (for example, Long Day Care, Family Day Care, Occasional Care, and In-Home Care)
- the location of child care services
- possible vacancies
- fee information where provided by child care services
- how to choose a quality child care service
- how the Australian Government helps with the cost of your child care.



What is the Child Care Access Hotline number and when can I call?



call 1800 670 305* (a service is also available if you require information in a language other than English) between 8.00am and 9.00pm

If you need to, you can also call:



Teletypewriter (TTY) 1800 639 327 (if you are deaf or have a hearing or speech impairment).

You need a TTY phone to use this service.

*Calls to 1800 numbers are free. Calls from public pay phones or mobile phones are charged at a higher rate.