



Australian Government



Need information about child care?

The Australian Government recognises that families need to be able to make informed decisions about child care.

Mychild.gov.au

The **mychild.gov.au** website features a searchable database of all Child Care Benefit approved services, interactive maps to help you locate services, information on child care vacancies, fees and much more.

Child Care Access Hotline

Alternatively, you can contact the Australian Government Child Care Access Hotline on **1800 670 305** from 8.00am to 9.00pm (AEST) Monday to Friday.

If you need to you can also call:



Teletypewriter (TTY) **1800 639 327** (if you are deaf or have a hearing or speech impairment). You need a TTY phone to use this service.

Or **1800 670 305** for a translating service.



General early childhood education and child care information is available at

mychild.gov.au

Need information about child care payments?

The Australian Government recognises the impact of child care fees and has two measures to assist families with the cost of approved quality child care. These are:

Child Care Benefit* - This is a means-tested payment based on a family's income so it is targeted to people most in need of financial assistance.

The Child Care Rebate** - This rebate provides financial assistance for working families who use approved child care by covering half of all their out-of-pocket approved child care costs, up to the annual cap. From July 2010, the Child Care Rebate annual cap will be \$7500 per child per year, subject to the passage of legislation. The Child Care Rebate is not income-tested and can be paid quarterly.

* To get Child Care Benefit you must meet Australian Government residency and immunisation requirements and have responsibility for the payment of your child care costs.

** To get the Child Care Rebate you must have used approved child care, been eligible for Child Care Benefit (entitled at a rate of zero or more) and passed the Child Care Benefit work, training, study test (for the purposes of the rebate).

To find out what financial assistance might be available to you:



visit online services at **familyassist.gov.au**



call the Family Assistance Office on **13 61 50** between 8am and 8pm (local time) Monday to Friday



email through **familyassist.gov.au**



visit a **Family Assistance Office** (located in Medicare Offices, Centrelink Customer Service Centres).

Useful resources

- Family Assistance, The What, Why and How booklet, available at **familyassist.gov.au**
- Family Assistance Office Guide to Payments fact sheet, available at **familyassist.gov.au**

If required, you can also call:



Teletypewriter (TTY) **1800 810 586** (if you are deaf or have a hearing or speech impairment). You need a TTY phone to use this service.

Or **13 12 02** if you need information in a language other than English.