



## The Child Care Access Hotline— to help you find a child care service for your child

### What is the Hotline?

The Child Care Access Hotline (the Hotline) is a free telephone service funded by the Australian Government to help you find a child care service that meets your needs.

### What can I find out through the Hotline?

You can call the Hotline for information on:

- types of care (for example, Long Day Care, Family Day Care, Occasional Care, and In Home Care)
- the location of child care services
- possible vacancies
- how to choose a quality child care service
- how the Australian Government helps with the cost of your child care.

### What is the Hotline number and when can I call?

**1800 670 305**

You can call Monday to Friday from 8:00am to 9:00pm Australian Eastern Standard Time.

Call the Teletypewriter (TTY) Freecall™

1800 639 327\* service (if you are deaf or have a hearing or speech impairment).

You need a TTY phone to use this service.

*\* Calls to 1800 numbers are free. Calls from public pay phones or mobile phones are charged at a higher rate.*